

ORDER NUMBER :	NAME / CLIENT N°:	DATE :
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We thank you for your order with Badminton-Point ! If you are not fully satisfied with your purchase, you can send us your undesired articles within a delay of 30 days upon reception of your articles. Badminton-Point is powered by Larde Sports.

## 1. Return Conditions

In order to return or exchange a product, make sure the product still has the tag on it and is in the original packaging (except if the product is damaged), and fill out the return form, indicating what you would like to do. The return tag is not to be put directly on the product or the packaging, which in this case, would be subject to refusal.

The following products have particular recommendations :

- **Racquets** : In order to have your racquet accepted, you need to respect 3 conditions : the racquet will not have any scratch or impact on the frame of the racquet. The string of the racquet must be new and not have any indication that it has been used. The plastic on the grip must be present and intact.

When returning a racquet that has been strung by our team, all services and consumable items such as the string, stringing service, application of grips and overgrips, protection band and logo applications will not be refunded.

Racquets that have been customised (or personalised) will not be refunded or exchanged.

- **Sport Shoes** : The shoes must be sent back with their original box. The shoes must be brand new and in no case, have been worn.

- **Bags, Clothing, Grips and Accessories** : The product must be new and under no circumstance, have been used. The packaging must be intact in order to have the return be accepted.

## 2. Reason for return

To help us better satisfy your needs, we kindly ask you to indicate the reason for returning your article(s)

☐ Shipping error    ☐ Change of size    ☐ Delivery    ☐ Damaged product    ☐ Period of withdrawal

## 3. I would like

☐ An exchange : I will contact the customer service if the article desired is no longer available

CONTACT : Mail : [contact@badminton-point.com](mailto:contact@badminton-point.com)

Article(s) desired	Reference	Quantity	Colour	Size

The next article is more expensive ? I will contact customer service to pay the difference via Paypal, credit card or bank transfer. The next article is cheaper ? We will directly refund the difference through the account of the original payment method.

☐ A reimbursement : if you have paid by bank transfer, please send us your IBAN and BIC numbers.

## 4. I return my articles to :

RETURN ADDRESS  
LARDE SPORTS  
11 rue des Cigognes  
67960 Entzheim - FRANCE

The return must be a recorded delivery parcel or letter: the customer service team will require the tracking number in the event of a complaint. We decline all responsibility regarding a lost returned package without a tracking number.