

Distributeur exclusif



Please find below the procedures for exchanging defective racquets for Yonex. We can no longer exchange broken racquets in the following cases:

- Racquet crushed in the head on at least two points  
(see example in the attached picture)
- The breaking point is on 3-o'clock or 9-o'clock:  
It is impossible to break the racquet on 3-o'clock and 9-o'clock during normal general use (as shown in the attached picture)
- Racquet is UNSTRUNG (the string must be on the racquet for any exchange).

You can of course use this official procedure with your customers to justify the non-return of the racquet to the BDE.

SAV  
BDE SPORTS  
YONEX

